

Phoenix Scales

The UK's No 1 Service, Hire & Repair

Phoenix Scales are an established, independent national weighing machine company. We offer a variety of services that include Hire, Service, Calibration, Repair and Sales of all makes and types of weighing equipment.

We are very focused on providing a top quality service to our customers and as such we are a UKAS/ISO 17025 & BSI 9001:2008 Accredited Company.

We have three in-house Test Levers for calibrating crane scales and load links upto 50000 kg, which, along with all our test weights are traceable to National Standards

One of the principal activities of the company is to provide hire of check-weighing and counting scales on a nationwide basis and we have the largest stock of equipment available in the country.



- Counting Scales
- Platform Scales
- Lab Balances
- Pallet Truck Scales
- Fork Truck Scales
- Check Weighers
- Weighbridges
- Crane Weighers upto 100 tonne
- Surface Mount Component Counters

Scheduled Service & Support

Phoenix Scales service all types of equipment offering calibration to ISO9001:2008 or UKAS/ISO17025 upto 4000kg. We offer a complete service package tailored to your exact needs depending on your requirements, examples include the following equipment:

- Counting Scales
- Platform Scales
- Crane weighers upto 100 tonne
- Lab Balances
- Pallet Truck Scales
- Fork Truck Scales
- Check Weighers
- Weighbridges
- Weigh Pads
- Test Weights

The most popular services offered are our Standard or Breakdown Service Covers. These both include for two routine service visits per annum with calibration at the time of one visit, with emergency visits either included or charged for if needed.

Spare parts are extra as supplied at discounted rates as required.



	Standard	Breakdown	Breakdown Plus
Service Visits	Yes	Yes	Yes
Emergency Callouts	No	Yes	Yes
Travelling	Yes	Yes	Yes
Transport of Weights	Yes	Yes	Yes
Labour for Repairs	No	Yes	Yes
PCB's/ Loadcells	No	No	Yes
Technical Advice	Yes	Yes	Yes

- Hours of on-site cover 8.00 – 16.30 hours (16.00 Friday)
- Out-of-hours call divert to engineer on call
- Central call logging facility

At Phoenix Scales we believe it is important to fix any fault first time and be able to speak directly to an engineer if needed.

You are therefore not treated as just another call, the person taking the call will advise you of when the engineer will attend thus being able to prioritise visits.

Phoenix Scales also offer SALES, SERVICE and CALIBRATION of all makes of weighing equipment, whatever your weighing requirement, call us on 0845 601 7464



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